



NEWS FROM YOUR BPW

Board of Public Works
1600 O Street, PO Box 288
Auburn, NE 68305 (402-274-4981)
auburnbpw.com



Having a hard time paying rent, your mortgage, or utilities? Help is available

Nebraska has CARES Act money to help you, but it must be used by the end of this year. **Dial 2-1-1** or text your zip code to 898211 before December 15 - to find out how this money can help you. **Don't wait.**

The COVID-19 pandemic has left many Nebraskans struggling to make ends meet, but help may be available. Call the United Way's 211 helpline now to find out if you qualify for rent, mortgage and/or utility assistance, including back-payments.

Applications must be approved prior to December 30, 2020, so do not delay. Contact the United Way by dialing 2-1-1 or visit www.unitedwaymidlands.org.



Save \$1 every month by signing up for paperless billing.

Save additional \$1 every month by signing up to have your utility bill paid thru ACH-Electronic Funds Transfer.

Utility meters are needed to monitor the utility use at your residence. Both the electrical and water meters always need to be accessible.

Clear access is needed for accurate readings and to perform routine maintenance. The planting of trees, shrubs, vegetation or any other obstructions near the meter can hamper meter reading or result in damage to the equipment.

In the event of an outage, meters that are inaccessible can result in additional time without power and possibly additional expenses to the customer. Please do your part in making your residence safe and unimpeded. Thank you!

Corky Faulks (BPW lineman) putting the Grinch up on the north side of the BPW office for the holiday season.

Prevent Winter SAFETY HAZARDS!



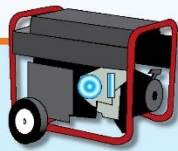
WINTER SAFETY TIPS

Carbon Monoxide (CO) Poisoning *It can kill in minutes.*

- ❄ Place portable generators **OUTSIDE** at least 20 feet away from windows, doors and vents.
- ❄ **NEVER** use generators in the basement, shed or garage.
- ❄ Have **WORKING** carbon monoxide alarms in your home.

Fire Hazards *Give Space Heaters Space!*

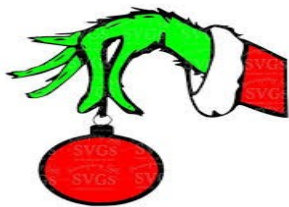
- ❄ Place space heaters **3 feet** away from flammable materials.
- ❄ Install smoke alarms on **EVERY** floor and in **EVERY** bedroom.
- ❄ **Test** smoke alarms to make sure they are working. Replace batteries once a year.



Residential customers... your water usages in January, February and March will determine your sewer rate for the next April to April billing cycles.

Reminder: All bills are due by the 15th of each month. A 6% penalty will be applied to all bills not paid by the 15th of the month.

BPW customers, please be aware of scam calls. Never give out your banking information by email or phone unless you are sure of who you are speaking to. The BPW will not demand banking information by email or phone. We won't force you to pay by phone as your only option. You can learn more about recent scams on the Federal Trade Commission website at <http://www.consumer.ftc.gov/features/scams-alerts>.



**HAPPY HOLIDAYS FROM YOUR FRIENDS
AT THE
BOARD OF PUBLIC WORKS**

**THE BPW OFFICE & SERVICE CENTER WILL BE CLOSED:
THURS., DECEMBER 24, 2020
&
FRI., DECEMBER 25, 2020**

Happy New Year

Office Hours: 7:30 am to 5:00 pm M-F
Service Center Hours: 7:30 am to 4:00 pm M-F